

FOR IMMEDIATE RELEASE

PATTERSON TECHNOLOGY CENTER CELEBRATES GRAND OPENING

Patterson Companies, Inc. (Nasdaq: PDCO) celebrated the Grand Opening of its new Patterson Technology Center (PTC) October 26-27 in Effingham, Ill. The 100,000-square-foot state-of-the-art facility strengthens the comprehensive software development, digital technology and call center support capabilities in the markets served by Patterson Dental, Webster Veterinary and Patterson Medical – the businesses that comprise Patterson Companies. The new three-level facility opened on September 26 at its new address, 1201 Althoff Drive in Effingham.

Members of the Effingham community, Patterson employees, customers, business partners, industry insiders, media and other special guests attended Grand Opening events that included a community ribbon-cutting, tours of the new facility and technology presentations.

“This is an important day for our customers, our business partners and our employees,” Patterson Companies President and CEO Scott Anderson said. “The Patterson Technology Center is a critical resource for dentists, veterinarians and occupational and physical therapists who are investing in digital solutions and other innovative technologies to practice more efficiently and profitably. The PTC reinforces our commitment to technology and customer support and truly is a differentiator for our customers and, ultimately for their patients.”

The PTC staff of nearly 400 specially trained technical support representatives, software developers, implementation experts and others have the most advanced tools at their fingertips – all designed to support the experience healthcare professionals have using technology. The new PTC, which has the capacity for about 600 employees, features simulated dental, veterinary and rehabilitation environments showcasing the newest technology products and seamless integration capabilities. Additional upgrades include expanded quality assurance and usability labs for testing software and observing users as they navigate the software; SMART Board technology; and expanded resource rooms equipped with products to facilitate customer service and ongoing hands-on training and to showcase the innovation of manufacturer partners.

“This facility was built for our customers and presents a tremendous growth opportunity,” said Pam Hemmen, Patterson Companies vice president, technology services. “With the rapid technology changes, we are more than prepared to meet and exceed the needs of our customers and guide them in using technology to enhance patient care. We believe this cutting-edge environment will also serve to continue inspiring innovation in our employees who will, in turn, develop new and improved products and services for our customers.”

While the PTC’s effect on customers is wide-ranging, extensive measures have been taken to ensure that its impact on the environment is minimal. The PTC was designed and constructed to meet Leadership in Energy and Environmental Design (LEED) certification, an internationally recognized green building certification system. Green measures range from building materials made of mainly recycled content, to energy-efficient systems and water-use reduction strategies, to a habitable green roof that reduces heat and improves storm water collection.

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The PTC started as a dental software development business called EagleSoft, Inc. in 1993. When acquired by Patterson in 1997, EagleSoft had 25 employees and 1,000 customers. Today, the PTC has over 370 employees, serving more than 80,000 customers nationwide.

About Patterson Companies, Inc.

Patterson Companies is a global provider of complete, progressive solutions to the dental, companion-pet veterinary and rehabilitation supply markets (Patterson Dental, Webster Veterinary and Patterson Medical). In addition to responsive, local support, customers benefit from direct access to an unprecedented technology support infrastructure, led by the Patterson Technology Center in Effingham, Ill. The PTC is continually researching, developing and upgrading technology and support to keep pace with growing demand for greater efficiency and profitability for healthcare practices. Please visit www.pattersoncompanies.com for more information.

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